

The WiFi platform that markets, secures and bills

Kiwire turns guest WiFi into a marketing channel, gives staff secure enterprise WiFi, and runs billing for internet providers. One platform on the access points you already own, in our cloud or on your own servers.

38

controller brands

20

sign-in methods

24

ready-made reports

10

portal languages

10

payment gateways

1

WiFi Marketing & Analytics

Branded guest sign-in, visitor insight and campaigns that bring people back.

- Drag-and-drop portal designer and journeys
- WhatsApp, SMS, email, voucher, room and social sign-in
- Gender, age group and location from sign-in
- Campaigns, surveys and CRM sync with consent
- Sell WiFi passes online

2

WiFi Security

WPA2/WPA3 Enterprise for SMEs and corporates. One login per person, gone the day they leave.

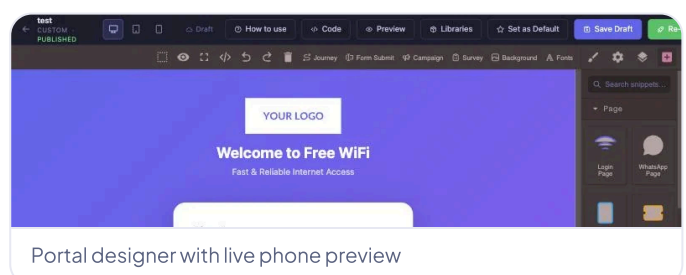
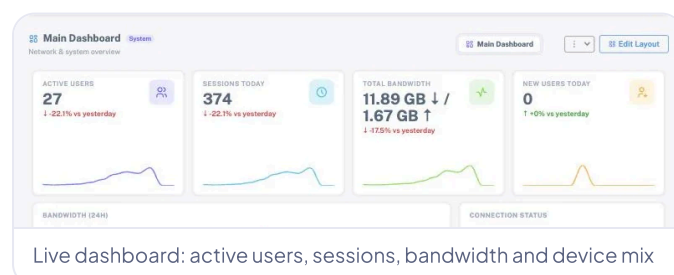
- Built-in RADIUS, EAP-TLS, PEAP, EAP-TTLS
- Microsoft 365, Google, Okta, SAML, LDAP
- Certificates with self-service enrolment
- Leavers removed automatically
- Passpoint and OpenRoaming

3

ISP Billing

Subscribers, invoices, payments and a self-service page for broadband providers.

- Automatic invoices and reminders
- Bukku (MyInvois), Xero, QuickBooks, Zoho, Odoo
- PPPoE, IP pools and fair usage
- Outage credit and a tamper-proof ledger
- MRR, ARPU, churn and collection reports



KAIA, the built-in AI assistant

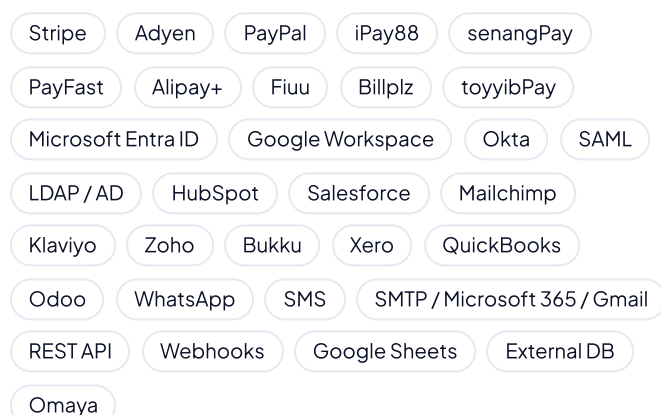
Checks every site every 15 minutes, explains problems in plain words and offers a fix you approve. Ask questions like "how many guests on Saturday afternoon?" and get the number and a chart. Use the included model or your own OpenAI, Anthropic, Groq or MiniMax key.

- Finds offline controllers and failing sign-ins early
- Every action approved and recorded
- Dashboard alerts with where to fix it
- MCP access for other AI assistants

GUEST WIFI & MARKETING

- Captive portal designer, journeys with branching, zones per floor or SSID
- 20 sign-in methods incl. one-click, OTP by SMS/WhatsApp/email, vouchers, QR, room number, MyDigital ID
- Social sign-in: Facebook, Google, Instagram, LinkedIn, X, WeChat, LINE, KakaoTalk, Apple
- Portal in 10 languages, translated automatically on publish
- Hotel PMS: Opera, Infor, IDB, Oasis, eZee, Comanche and more; TV pairing by QR
- Campaigns, surveys, consent ledger, webhooks to n8n and Zapier

INTEGRATIONS



EDITIONS

	FREE	STANDARD	MAX	PREMIER	ENTERPRISE
Hosting	Cloud	Cloud	Cloud	Your servers	Your servers
Price	USD 0	USD 90 / month	Custom	Quote	Quote
Controllers	1	1	Up to 10	By licence	Unlimited APs
Guest sign-ins / month	500	Unlimited	Unlimited	Unlimited	Unlimited
History kept	14 days	90 days	180 days	Your policy	Your policy
Directory sign-in, payments, webhooks, sub-accounts	-	-	✓	✓	✓
White label, multiple tenants	-	-	-	-	✓

Add-ons: WhatsApp USD 50, Omay USD 32 and SMS USD 5 per month. ISP billing priced by subscribers. Prices in USD before tax; current prices at kiwire.synchroweb.com.

SECURITY & COMPLIANCE

- Controls mapped to ISO/IEC 27001 Annex A
- Mandatory two-step admin sign-in, one session per admin, 30-minute idle sign-out
- Tamper-evident audit trail; superuser actions logged separately
- Separate database per customer; connector secrets encrypted at rest
- HSTS, Content Security Policy, CSRF protection, hashed and IP-limited API keys
- PDPA/GDPR: consent per guest, export, erasure and retention limits

PLATFORM

- Multi-tenant with sub-accounts for resellers and multi-site groups
- 24 reports, scheduled emails, custom dashboards
- Controller monitoring, CoA disconnect and speed change, WiFi on a schedule
- Admin in English, Malay, Indonesian, Spanish and Chinese
- Our cloud, or your own servers / private cloud

Start free or book a demo

Trusted by klia2, VivoCity, One Utama, Paradigm Mall and Kota Kinabalu City. Built and supported in-house by Synchroweb since 1999. Start free at kiwire.synchroweb.com or talk to us.

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